

## HOW TO UNFOLD

Before unpacking your scooter, please observe restrictions, returns policy and warranty overleaf.

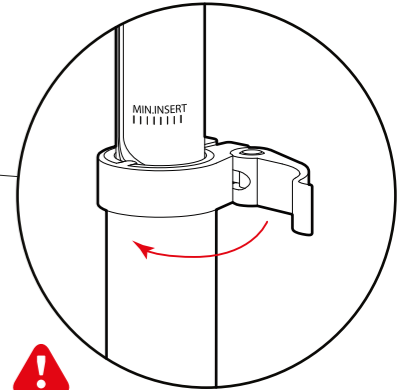
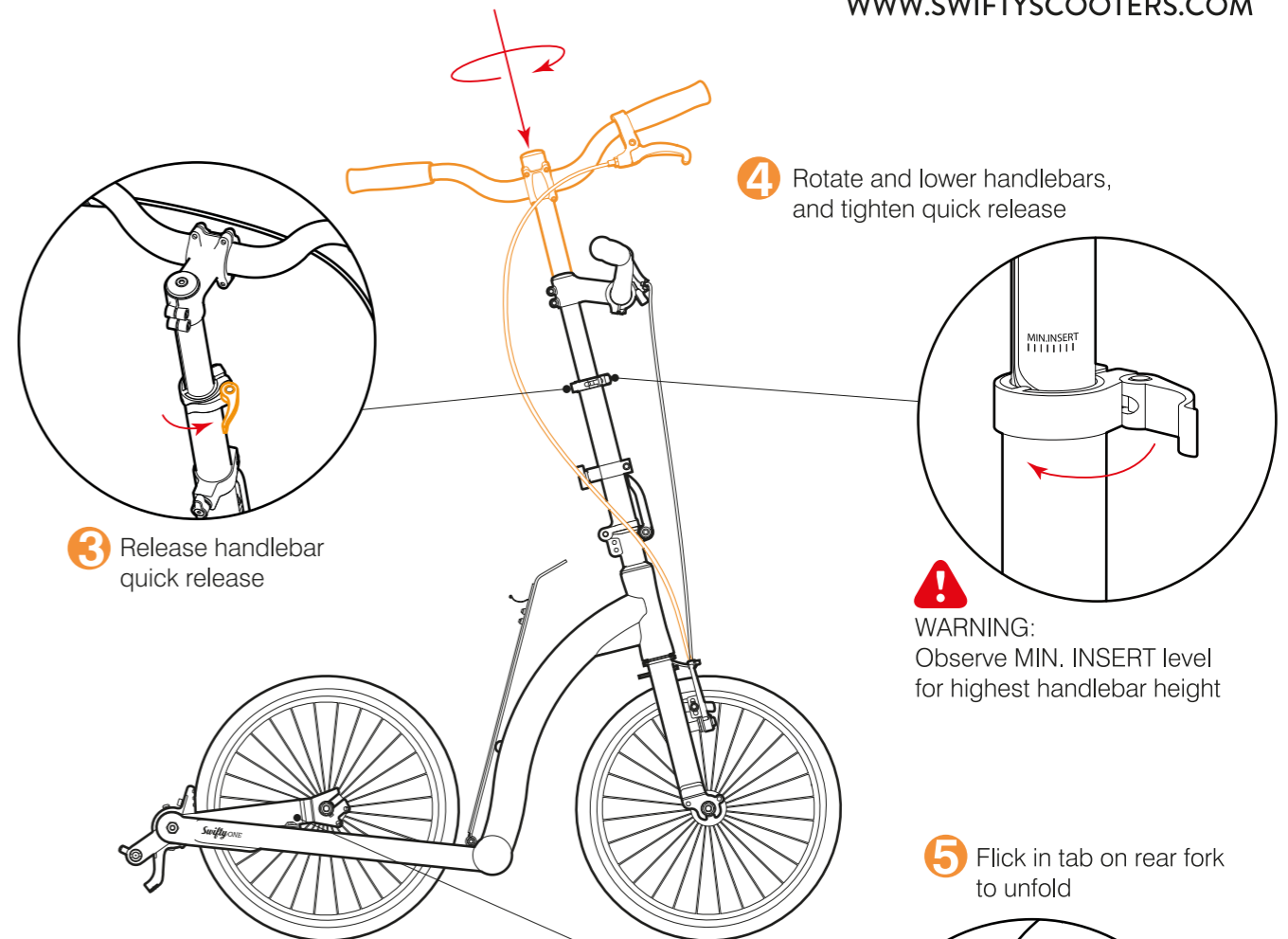
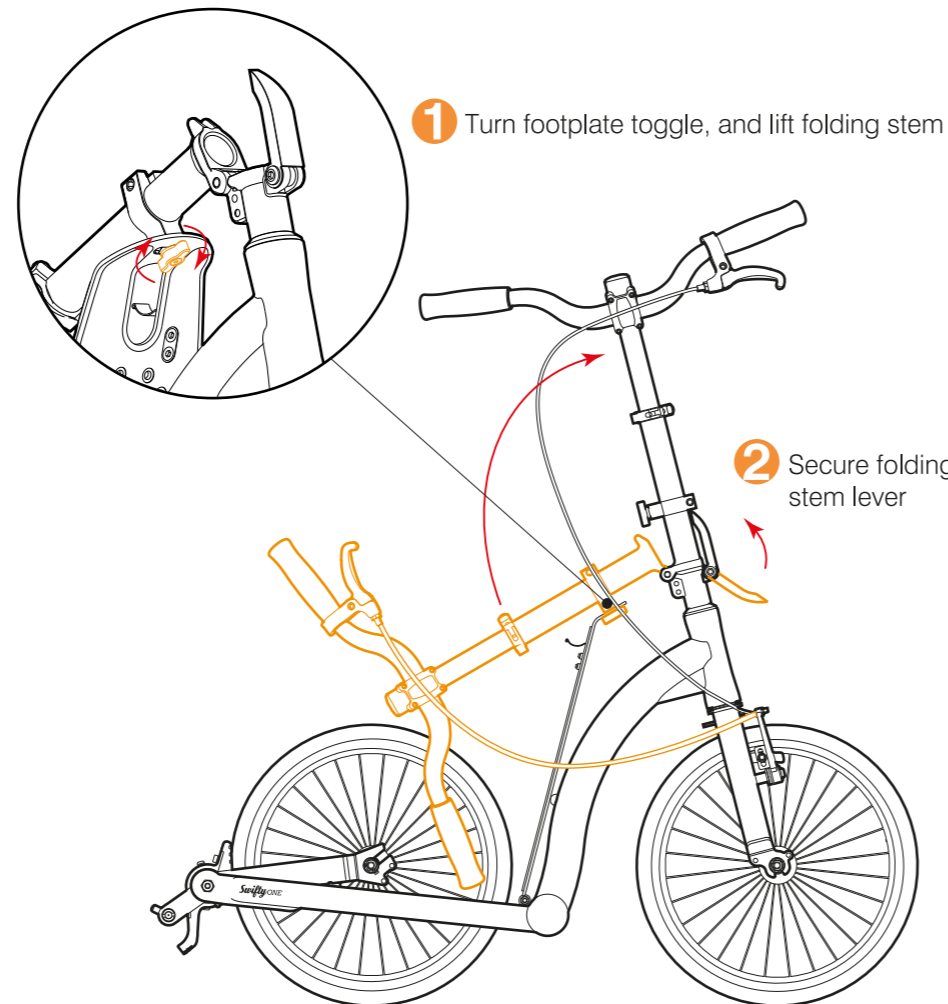
Take care when unpacking your scooter, please keep all packaging until you are entirely satisfied with your purchase.

Follow the steps illustrated below to unfold your scooter and prepare for your first ride. You will need a pump with a standard 'Schrader' valve, when checking the tyre pressure.

Please observe our safety recommendations overleaf before your first scoot.

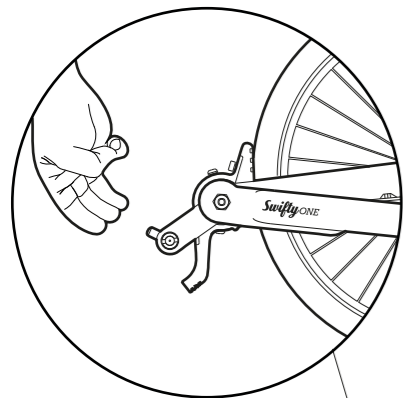
If you have any problems please contact your local dealer, or contact us:

SwiftlyHQ tel: +44 (0)161 848 8695  
email: support@swiftyscooters.com



**!** WARNING:  
Observe MIN. INSERT level for highest handlebar height

5 Flick in tab on rear fork to unfold



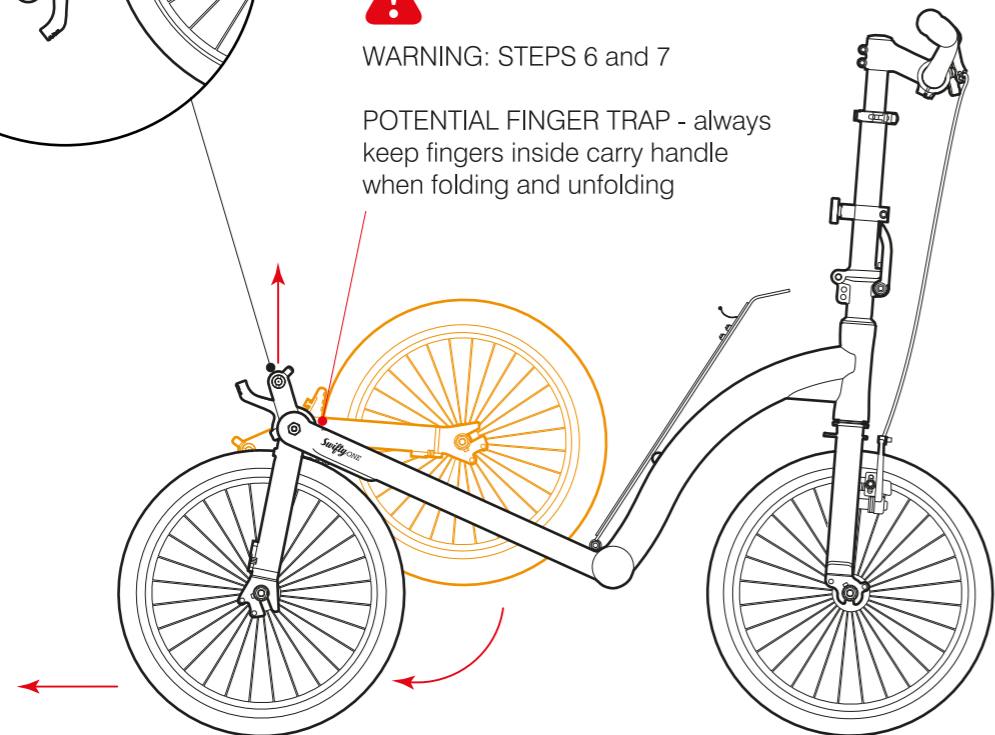
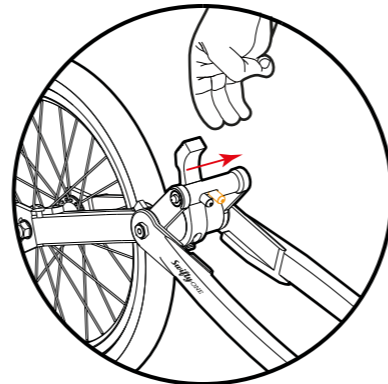
6 Hold carry handle and lift up to rotate wheel through



WARNING: STEPS 6 and 7

POTENTIAL FINGER TRAP - always keep fingers inside carry handle when folding and unfolding

7 Pull back pin and release to lock rear fork into place



8 Lower foot plate

9 Check brakes are working. You may wish to adjust the position of the handlebars or brake levers, using the tool provided.

10 Check tyre pressure. Please observe Max PSI as stated on the tyre. Pump the tyres until they are nice and firm.

## RESTRICTIONS

### RIDER RESTRICTIONS

Swift<sup>ONE</sup> is an adult scooter and should not be ridden by children aged under 14 years. We recommend the rider should be at least 120cm tall.

### WEIGHT RESTRICTIONS

Swift<sup>ONE</sup> is tested to 150kg load weight. We strongly recommend that riders above this weight do not ride Swift<sup>ONE</sup> as it will invalidate the product warranty and could result in serious injury.

### SCOOTER ENVIRONMENT

Swift<sup>ONE</sup> is designed for an urban environment, and can be ridden on any hard surface. Swift<sup>ONE</sup> is not suitable for downhill mountain bike trails, or for jumps or stunts due to the foldable features.

### SEVICING

To ensure safe and proper performance of Swift One, regular maintenance checks should be performed on wheel-bearings, brake-pads and tyre wear. For more information on servicing contact Swift HQ.

### WARNING

As with all mechanical components, your scooter is subject to wear and high stress fatigue. Different materials and components may react to stress fatigue in different ways. If the life of a component has exceeded, it may suddenly fail possibly causing injury to the rider. If you see any form of crack or change in the highly stressed areas, this indicates that the life of the component has been reached and it should be replaced. For details on replacement parts visit [www.swiftscooters.com](http://www.swiftscooters.com)

### SAFETY STANDARDS

Your Swift<sup>ONE</sup> is tested to BS EN 14619:2015



Let the good times ride and roll!  
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## RECOMMENDATIONS

### PREPARATION FOR RIDING

Before riding, please check over your Swift<sup>ONE</sup>. Make sure that the brakes are working and all quick release levers are fully closed tight. Check that you are satisfied with the tyre pressure. Adjust the handlebar height make sure the stem tube is inserted beyond the minimum insert point. These markings are clearly visible on the stem tube. If in doubt, please consult a qualified bicycle mechanic for advice.

### BRAKING AND EMERGENCY STOPPING

Before riding make sure the front and rear brakes are working and free from obstruction and debris. Test the brakes before beginning your journey. If braking does not occur, do not ride until the brakes are fixed. If you have to stop suddenly we recommend that you bend your knees to lower your centre of gravity, whilst braking with both front and rear brakes.

### RIDER SAFETY

We recommend that suitable footwear, a cycle helmet, hand/wrist protection and knee/elbow pads should be worn at all times. Do not ride the scooter in the dark. If riding at night, we recommend using front and rear lights/reflectors and the use of high-visibility clothing.

### RESPONSIBLE RIDING

Swift<sup>ONE</sup> should be ridden responsibly at all times and we ask our customers to check their local legal requirements for kick scooters as road, cycle lane and pavement legislation can vary from region to region. Please respect other road users and remember that pedestrians have right of way on the pavements and in pedestrianised areas.

### SCOOTER USE

Swift<sup>ONE</sup> is not suitable for off-road use or for jumps or stunts. Riders should not exceed the recommended load weight of 150kg, and should be aged 14yrs or over. The misuse of Swift<sup>ONE</sup> will invalidate your warranty and could result in serious injury.

### MODIFICATIONS

Swift<sup>ONE</sup> should not be modified or altered in any way with non Swift Scooters approved parts. The use of non approved parts will invalidate your warranty and could result in serious injury.

### SEVICING

To ensure safe and proper performance of Swift One, regular maintenance checks should be performed on wheel-bearings, brake-pads and tyre wear. For more information on servicing contact Swift HQ.

## RETURNS and REFUNDS

Thank you for purchasing a Swift<sup>ONE</sup>. If you are not entirely satisfied with your purchase, we're here to help. If you made your purchase from one of our registered dealers, please contact them directly. If you bought from [swiftscooters.com](http://swiftscooters.com), please read our returns policy below:

### RETURNS

We offer a no hassle 30 day returns policy to any unused, full priced items, with all original packaging. For sale items, you have 14 days to contact us.

You will also need to have the receipt or proof of purchase.

If you are not entirely satisfied with your scooter after riding it, you may still return your scooter to us, however, we reserve the right to make a deduction for wear and tear, once we have received and inspected your scooter.

### HOW TO RETURN YOUR ITEM

The first thing to do is to contact us.

email: [support@swiftscooters.com](mailto:support@swiftscooters.com)  
or call SwiftHQ: +44 (0)161 848 8695

We will then explain how to return your item (depending on location). If you are a UK customer, we will arrange for our courier to collect it, once you have packed it back into its original box.

### REFUNDS

Once we receive your item, we will inspect it and notify that we have received your returned item. We will immediately notify you on the status of your refund after inspection. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

### SHIPPING

The cost of shipping the product back to Swift Scooters may not be covered (dependent on location and reason for return). If you receive a refund, the cost of the return shipping will be deducted from your refund. If you are returning an item because of our mistake, you will receive a full refund.

## WARRANTY

Swift Scooters is committed to producing the highest quality products in the industry and welcomes customer feedback that can assist us in achieving this goal. We warrant our products to their original owner with proof of purchase from authorised dealers against defects in manufacturing and materials.

Frame and forks have a warranty of 2 years for the original owner. If your scooter frame or forks fail due to manufacturing and materials we will repair or replace them free of charge. However, cost of shipping the product or part back to and from Swift Scooters may not be covered (dependent of location and reason of return).

### THIS WARRANTY DOES NOT COVER

1. Normal wear and tear.
2. Improper assembly.
3. Improper maintenance and installation of incompatible parts and accessories.
4. Damage or failure due to accidents, misuse, abuse and neglect.

Any modification to the frame, fork or components voids this warranty entirely. This warranty is expressly limited to the repair or replacement of defective items, and said repair and replacements is the sole remedy of the warranty. Cost of shipping the product back to and from Swift Scooters and any labour charges incurred may not be covered.

### WARRANTY PROCEDURES

1. Please contact us by email at [support@swiftscooters.com](mailto:support@swiftscooters.com) for a warranty claim form.
2. Please fill out the Swift Scooters warranty claim form in full. Photos of the damage / issue and proof of purchase must be attached.
3. Return the form and attachments to us via email ([support@swiftscooters.com](mailto:support@swiftscooters.com)).
4. Swift Scooters will determine the defects based on the information provided, then we will require you to send back the original items.
5. After we examine the part and determine that your product is defective or faulty, your product will be replaced free of charge. Shipping costs may apply.

